

# WAKARU'S INTEGRATED MANAGEMENT SYSTEM POLICY



Promote risk management, approach, performing a risk assessment on a regular basis, to identify, quantify, prioritize, monitor and review the risks and assure an approved and implemented risk management plan.



Consider the legal and regulatory requirements applicable to Wakaru.



Improve and outstand in every single project, ensuring business sustainability.



Establish a diversified knowledge flow with external interested parties acquiring intelligence and promoting innovative business opportunities.



Ensure all information security incidents and personal data breaches, actual or suspected, are promptly investigated, treated and reported to Wakaru's CEO and the competent supervisory authority, where applicable.



Achieve the highest possible scores in our customer evaluation questionnaires, keeping complaints at acceptable levels regarding our team capacity.



Ensure our information is classified and managed throughout its lifecycle, in accordance to Wakaru's established information classification policy.



Keep all the relevant professional certifications and training updated within the scope of Wakaru projects.



Provide training and awareness sessions to our staff regarding quality, innovation, information security and privacy.



Foster teamwork and knowledge sharing while incorporating quality, innovation, information security and privacy requirements into our processes and objectives, promoting the continual improvement of the organization.